### **Feature Question Email Template**

*Subject line: Your Question About [product feature]*

*Dear \_\_\_\_,*

*Thank-you for reaching out to ask about our [product feature].*

*Our [product feature] can perform [what product feature does] which makes it easier for you to [problem it solves]. It works by [how the feature works without a lot of technical detail].*

*Should you have any additional questions about [product feature], please feel free to contact us again.*

*Sincerely,*

*[Customer Service Rep Name & Contact Details]*