## **Resolved Service Call Follow-up Email Template**

*Subject line: Thank you for the chance to improve our service!*

*Dear \_\_\_\_,*

*Thank you again for bringing [issue] to my attention. I’d also like to apologize one more time and let you know that we remain committed to [company values] and would like the opportunity to regain your trust.*

*Would it be possible to schedule a phone call to discuss ways we might be able to improve our service or better able to offer you [the number one benefit you can provide]?*

*I look forward to hearing from you,*

*[Name]*