

# RESOURCES & KNOWLEDGE BASE QUESTIONS

**Subject: *[Customer Name's]* Knowledge Base Question**

Dear *[customer name]*,

Thank you for reaching out regarding *[topic of questions]*.

We get this question quite often and here's our best answer:

*[Answer question]*

For additional information on *[application or online service name]*, I invite you to check out our knowledge base page using [this link](#). There are detailed tutorials, a community forum, FAQ pages, videos, and product documentation that can help you navigate through all the features, integrations, and use cases.

I hope this helped. Feel free to reach out using the contact information below if you have any questions, concerns, or something else I can assist with.

*[Rep name, job title]*

*[Phone number, email address]*

*[Company web address]*