Tenant Screening Checklist & Decision Flowchart

1. Understand & Comply With Fair Housing Laws

Follow fair housing guidelines:

- Treat all applicants equally:
 - □ Avoid any form of discrimination or bias during the process of screening tenants.

• Use consistent screening criteria:

- Develop a clear set of qualifications and requirements based on factors like income, rental history, creditworthiness, and references.
- Advertise responsibly:
 - Avoid any language, images, or statements that could be interpreted as discriminatory.
 - Describe property features, amenities, and location.
- Ask legal and objective screening questions:
 - □ Avoid inquiries about protected characteristics, family status, or disabilities.
- Maintain accurate records:
 - Document interactions, communications, applications, and screening results.

• Use screening services:

Utilize reputable tenant screening services or credit reporting agencies.

For a more in-depth guide to understanding Fair Housing Laws, check out our article on <u>Fair Housing Definition: A Comprehensive Guide for Real Estate Agents</u> and <u>Landlord</u> <u>Tenant Laws by State: Renter's Rights & Compliance</u>.



2. Use a Rental Application to Prescreen Tenants

Include the following items in your rental application:

- Personal and contact information
- □ Employment history
- Income verification
- References
- Rental history
- Consent for credit and background checks
- Additional information (questions about pets, vehicle information, or ask any specific questions that might help in determining their eligibility)

Safeguard sensitive information

- Personal and contact information
- Employment history
- Income verification
- References
- Rental history

Download our free rental applications in <u>Rental Application Forms: What to Include</u> <u>& Free Templates</u>.

3. Run a Credit Report & Background Check



• Outstanding debts:

> DebtsYesNo> JudgementsYesNo

• Criminal records:

- > Major convictions \Box Yes \Box No

4. Verify Income & Employment

- Determine a tenant income qualifier
- Contact employers
- Requesting pay stubs and other income documents
- Review employment contracts

Find all essential documents here: <u>10 Proof of Income Documents Landlords Use to</u> <u>Verify Income</u>

5. Check Previous Addresses, Landlord & Eviction History

- Eviction history:
 - > Previous evictions
 > Multiple evictions
 > Yes
 > No
- Previous landlord questions:
 - > Can you confirm the applicant's tenancy at your property?
 - > How long did the applicant reside at your property?
 - Did the applicant consistently pay rent on time? Were there any instances of late payments?



- How would you describe the applicant's communication and cooperation during their tenancy?
- > Did the applicant maintain the property in good condition?
- > Were there any reported issues or complaints from neighbors or other tenants related to the applicant?

- > Did the applicant provide proper notice when planning to move out?
- > Were there any lease violations, disputes, or conflicts during their tenancy?

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> Would you consider renting to this applicant again in the future?

6. Interview Applicants & Ask Screening Questions

- □ Set up an in-person or virtual interview with a potential tenant
- □ Ask set screen questions:
 - Do you have any pets? If so, what type, breed, and weight?
 - □ Are you willing to comply with the property's rules and regulations?

- □ Can you pay the lease application fee?
- □ Have you ever broken a rental agreement?



Are you able to meet the	monthly rent of	obligations?
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Do you smoke?

□ What date would you like to move in?

□ Why are you moving?

Check for red flags during interviews

- Unusual behavior
- Ambiguous responses
- Inconsistent rental history
- Unwillingness to provide consent for background checks
- Impractical expectations

7. Accept or Reject the Applicants After Screening

Determine acceptance or rejection by reviewing your criteria:





- □ Accepted: send lease and follow-up documents
- **Rejected:** send a rejection letter, with reasoning
 - Their income can't support the rent
 - □ Their credit is too low, or payment history is poor across several accounts
 - □ They have a criminal history that indicates a potential risk
 - Employment is unverifiable, they have too little work history, or the employer indicates workplace trouble
 - Prior residence research turns up evictions, judgments for property damage, unpaid rent, or problems with neighbors or law enforcement



Decision Flowchart





